

**UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
REGION 5**

**In the Matter of:** ) **Docket No. TSCA-05-2021-0013**  
)  
**TWDS, Inc., d/b/a Windows Direct USA of** )  
**Cincinnati,** )  
)  
**Respondent.** )  
)

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**PROOF OF SERVICE**

On October 4, 2021, Complainant served a copy of the Complaint on Respondent by sending true and correct copies of the Complaint, with accompanying copies of (1) the *Consolidated Rules of Practice Governing the Administrative Assessment of Civil Penalties and the Revocation/Termination or Suspension of Permits*, (2) the *Consolidated Enforcement Response and Penalty Policy for the Pre-Renovation Education Rule; Renovation, Repair, and Painting Rule; Lead-Based Paint Activities Rule*, (3) the *Section 1018 —Disclosure Rule Enforcement Response and Penalty Policy*, (4) the September 16, 2021 Standing Order *Designation of EPA Region 5 Electronic Filing System in Proceedings Governed by the Consolidated Rules*, and (5) the September 16, 2021 Standing Order *Authorization of Service by Email of Documents, except Complaints, Filed by Parties in Proceedings Governed by the Consolidated Rules*, (Complaint and attachments) by United States Postal Service (USPS) Priority Mail, Return Receipt Requested, to the Respondent as follows:

Raymond C. Carey  
Registered Agent for TWDS, Inc.  
590 Mustang Dr.  
Walton, KY 41094-9345  
USPS TRACKING NUMBER: 9590 9402 5662 9308 5371 61

On October 14, 2021, EPA received Mr. Carey's return receipt executed on October 9, 2021, attached.

Jay R. Langenbahn, Esquire  
Lindhorst & Dreidame Co., L.P.A.  
312 Walnut Street, Suite 3100  
Cincinnati, OH 45202-4048  
USPS TRACKING NUMBER: 9590 9402 5662 9308 5371 30

On November 3, 2021, EPA received a return receipt executed on October 7, 2021, attached.

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

**RAYMOND C. CAREY  
590 MUSTANG DR.  
WALTON, KY 41094-9345**



9590 9402 5662 9308 5371 61

2. Article Number (Transfer from service label)

**7019 2280 0001 0712 1030**

**COMPLETE THIS SECTION ON DELIVERY**

A. Signature

**X** *Raymond Carey*

- Agent
- Addressee

B. Received by (Printed Name)

*Raymond Carey*

C. Date of Delivery

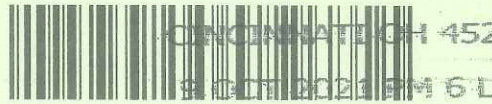
*10/9/24*

D. Is delivery address different from item 1?  Yes  No  
If YES, enter delivery address below:  No

3. Service Type

- Adult Signature
- Adult Signature Restricted Delivery
- Certified Mail®
- Certified Mail Restricted Delivery
- Collect on Delivery
- Collect on Delivery Restricted Delivery
- Insured Mail
- Insured Mail Restricted Delivery (over \$500)
- Priority Mail Express®
- Registered Mail™
- Registered Mail Restricted Delivery
- Return Receipt for Merchandise
- Signature Confirmation™
- Signature Confirmation Restricted Delivery

USPS TRACKING#



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

9590 9402 5662 9308 5371 61

United States  
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box•

SOPHIE C. GRUETERICH (C-14J)  
OFFICE OF REGIONAL COUNSEL  
U.S. EPA, REGION 5  
77 W. JACKSON BLVD  
CHICAGO, IL 60604 ✓



**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
**JAY R. LANGENBAHNJESQ**  
**LINDHORST + DREIDAME, CO.**  
**312 WALNUT ST., STE. 3100**  
**CINCINNATI, OH**  
**45202-4048**



9590 9402 5662 9308 5371 30

2. Article Number (Transfer from service label)  
**7019 2280 0001 0712 1061**

**COMPLETE THIS SECTION ON DELIVERY**

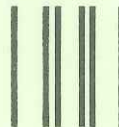
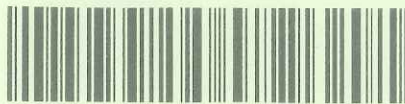
A. Signature  
**X** *Melanie Jones*  Agent  
 Addressee

B. Received by (Printed Name) <i>Melanie Jones</i>	C. Date of Delivery <i>10/7</i>
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D. Is delivery address different from item 1?  Yes  
If YES, enter delivery address below:  No

3. Service Type
- |                                                                        |                                                                     |
|------------------------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> Adult Signature                               | <input type="checkbox"/> Priority Mail Express®                     |
| <input type="checkbox"/> Adult Signature Restricted Delivery           | <input type="checkbox"/> Registered Mail™                           |
| <input type="checkbox"/> Certified Mail®                               | <input type="checkbox"/> Registered Mail Restricted Delivery        |
| <input type="checkbox"/> Certified Mail Restricted Delivery            | <input type="checkbox"/> Return Receipt for Merchandise             |
| <input type="checkbox"/> Collect on Delivery                           | <input type="checkbox"/> Signature Confirmation™                    |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery       | <input type="checkbox"/> Signature Confirmation Restricted Delivery |
| <input type="checkbox"/> Insured Mail                                  |                                                                     |
| <input type="checkbox"/> Insured Mail Restricted Delivery (over \$500) |                                                                     |

USPS TRACKING#



First-Class Mail  
Postage & Fees Paid  
USPS  
Permit No. G-10

9590 9402 5662 9308 5371 30

United States  
Postal Service

• Sender: Please print your name, address, and ZIP+4® in this box•

SOPHIE C. GRVETERICH (C-14J)  
OFFICE OF REGIONAL COUNSEL  
US EPA, REGION 5  
77 W. JACKSON BLVD  
CHICAGO, IL 60604 ✓

## CERTIFICATE OF SERVICE

I, Sophie C. Grueterich, certify that, in accordance with 40 C.F.R. § 22.5(b)(1)(iii), I used the Environmental Protection Agency's Outlook-based email system (the "Electronic Filing System") to electronically file Proof of Service of the Complaint, docket number TSCA-05-2021-0013, including copies of U.S. Postal Service confirmation, with the Regional Hearing Clerk, Region 5, U.S. Environmental Protection Agency, at [r5hearingclerk@epa.gov](mailto:r5hearingclerk@epa.gov). I also delivered a copy to Jay R. Langenbahn, Esq., Counsel for Respondent, at [jlangenbahn@lindhorstlaw.com](mailto:jlangenbahn@lindhorstlaw.com), and to Mary Angeles, Headquarters Hearing Clerk, via the Office of Administrative Law Judges' E-Filing System.

DATED: November 12, 2021

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Sophie C. Grueterich  
Assistant Regional Counsel  
U.S. Environmental Protection Agency  
Region 5